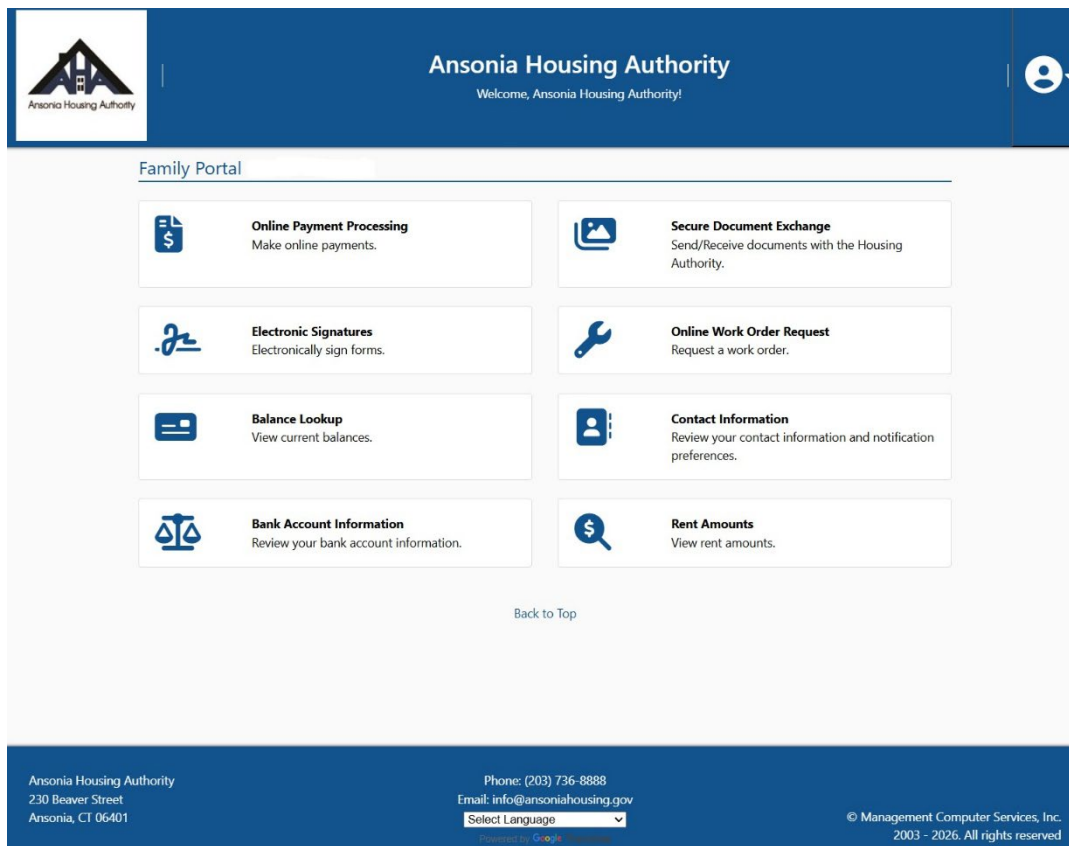


INTRODUCING THE FAMILY PORTAL

The Family / Tenant Portal gives you easy access to:

- Rent Balance/Payment History
- Pay Rent Online
- Contact Information
- Bank Account Information
- Submit Routine Work Order Requests
- Secure Document Exchange with your Case Worker



How to Access Your Family Portal

You will receive an email/letter from Ansonia Housing Authority which will give you instructions for logging into your Tenant Portal. When you receive your registration code you can access your tenant portal by visiting www.ansoniahousing.gov and select the PORTAL tab.

If you have any questions about accessing the Tenant Portal, using the helpful features, or paying rent online, please contact your AHA Case Worker, or the Administrative Assistant by email at info@ansoniahousing.gov or call 203 736-8888 ext. 300.